



किरोड़ी मल कॉलेज

दिल्ली विश्वविद्यालय, दिल्ली - 110007

Kirori Mal College

University of Delhi, Delhi - 110007

Email: principal@kmc.du.ac.in

Tel. No.: 011-27667939

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1.4.1 FEEDBACK FOR COLLEGE EVALUATION BY FACULTY

The below analysis (tables & charts) are the data for the Feedback Analysis for College Infrastructure, Library, Laboratories, Classrooms, etc. evaluation given by the Faculty of the College.

Questions of feedback	Responses			
	Good	Very good	Excellent	Total
Maintenance of garden/plants in the college campus area	36	27	61	124
Implementation of rules and regulations during examinations	32	21	68	121
Maintenance of cleanliness in the college campus area	34	36	49	119
Behavior of the Library staff in the college	33	29	56	118
Facilities for extra-curricular activities in the college	26	28	60	114
Security Measures inside the college campus area	29	32	52	113
Behavior of the Administrative office staff in the college	28	28	53	109
Maintenance of discipline in the college campus area	28	45	36	109
Behavior of the Accounts office staff in the college	21	30	50	101
The sports facilities in the college	13	40	32	85
Washroom facility and Hygiene care in the campus	19	36	28	83
The fitness care facilities in the college	14	33	31	78
Drinking water facility in the campus	19	32	27	78
The infrastructure facility in Library	11	35	28	74
The infrastructure facility in Canteen	20	38	14	72
The infrastructure facility in Laboratories	9	33	29	71
The infrastructure facility in Classrooms	14	32	25	71
Quality of food in the canteen	13	40	10	63

The above table depicts the positive points regarding the College Infrastructure, Library, Laboratories, Classrooms, etc. evaluation.



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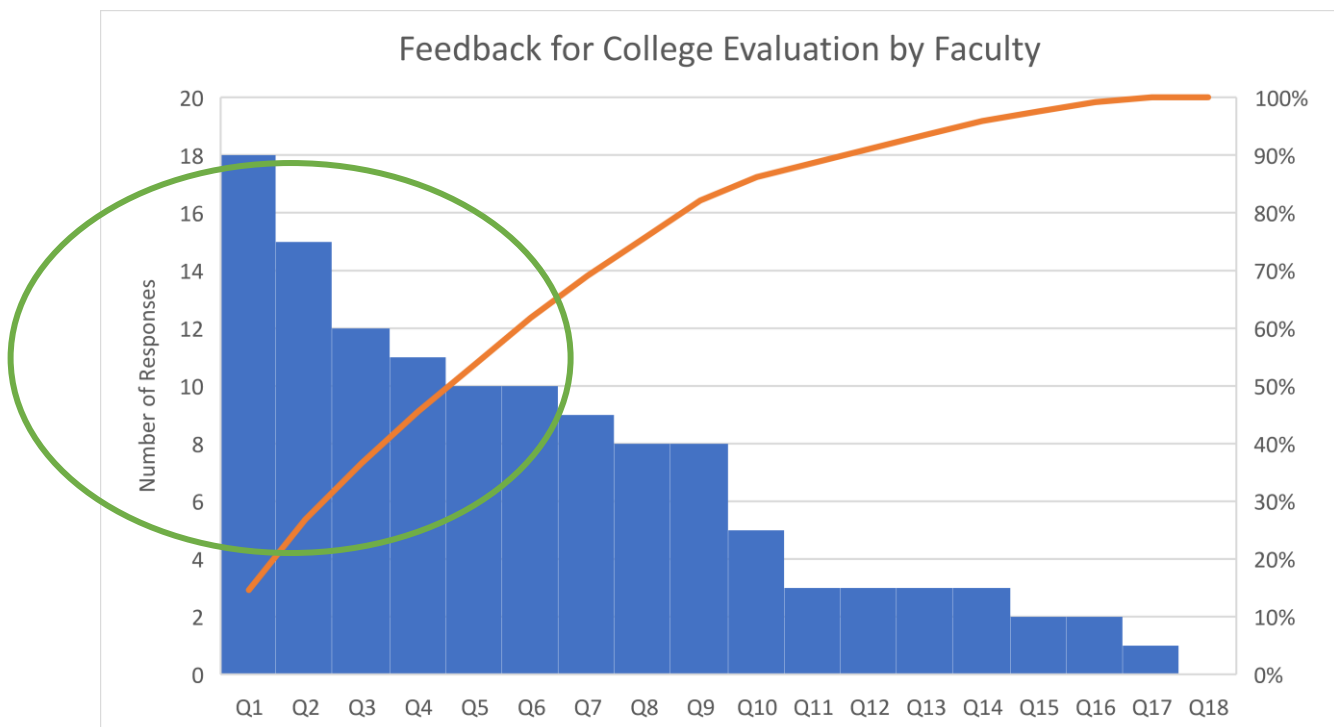
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Questions on feedback	Responses		
	Average	Poor	Total
Quality of food in the canteen	18	0	18
The infrastructure facility in Canteen	14	1	15
The infrastructure facility in Classrooms	9	3	12
Drinking water facility in the campus	11	0	11
The infrastructure facility in Library	9	1	10
Washroom facility and Hygiene care in the campus	9	1	10
The infrastructure facility in Laboratories	9	0	9
The fitness care facilities in the college	7	1	8
The sports facilities in the college	7	1	8
Behavior of the Accounts office staff in the college	5	0	5
Behavior of the Administrative office staff in the college	3	0	3
Maintenance of discipline in the college campus area	3	0	3
Security Measures inside the college campus area	3	0	3
Maintenance of cleanliness in the college campus area	3	0	3
Behavior of the Library staff in the college	2	0	2
Maintenance of garden/plants in the college campus area	2	0	2
Implementation of rules and regulations during examinations	1	0	1
Facilities for extra-curricular activities in the college	0	0	0





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Questions on feedback	Responses			
	Good	Average	Poor	Total
Quality of food in the canteen	36	14	1	51
The infrastructure facility in Canteen	32	18	0	50
The infrastructure facility in Classrooms	34	11	0	45
Drinking water facility in the campus	33	9	1	43
The infrastructure facility in Library	29	9	1	39
Washroom facility and Hygiene care in the campus	26	9	3	38
The infrastructure facility in Laboratories	28	9	0	37
The fitness care facilities in the college	28	7	1	36
The sports facilities in the college	21	7	1	29
Behavior of the Accounts office staff in the college	19	3	0	22
Behavior of the Administrative office staff in the college	20	1	0	21
Maintenance of discipline in the college campus area	19	2	0	21
Security Measures inside the college campus area	13	5	0	18
Maintenance of cleanliness in the college campus area	14	3	0	17
Behavior of the Library staff in the college	14	2	0	16
Maintenance of garden/plants in the college campus area	11	3	0	14
Implementation of rules and regulations during examinations	13	0	0	13
Facilities for extra-curricular activities in the college	9	3	0	12

Here, in the above table we have considered “Good” and “Average” parameters as the neutral ones and have added them with the negative parameters to include maximum number of questions to be analyzed and find the causes. This will help in deep understanding of the current status of the college infrastructure, etc.



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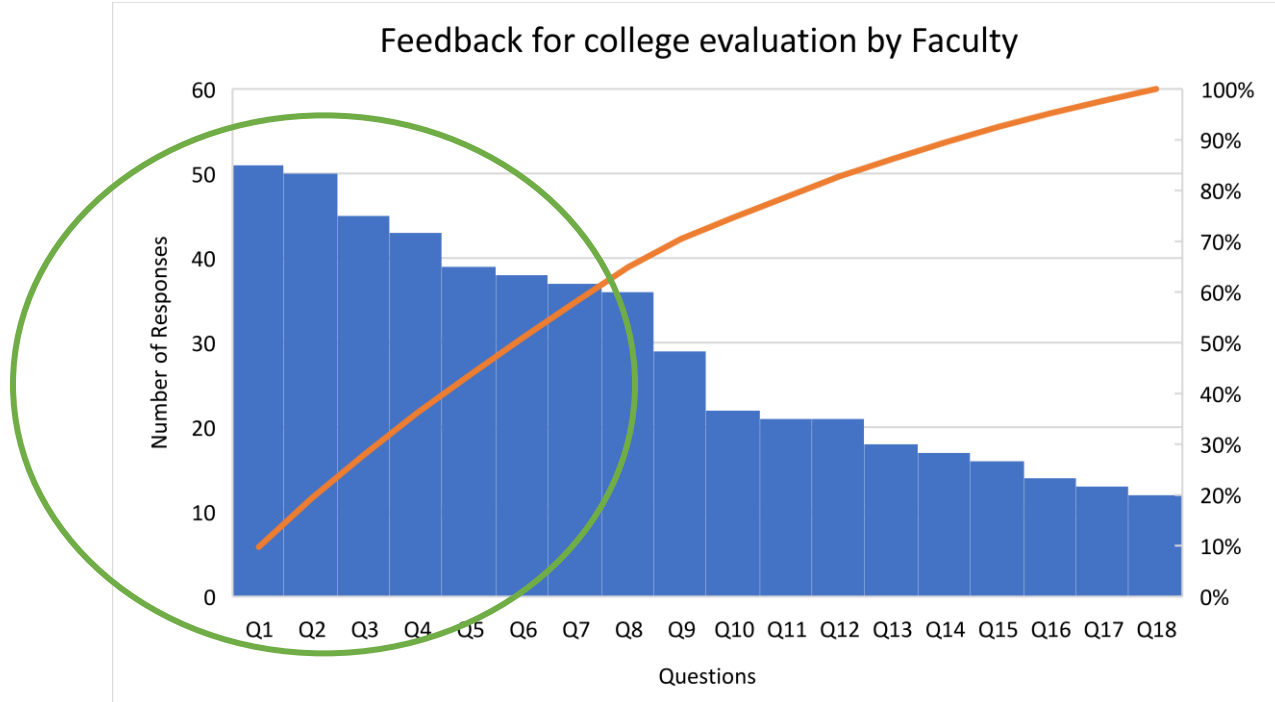
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Q1	Quality of food in the canteen
Q2	The infrastructure facility in Canteen
Q3	The infrastructure facility in Classrooms
Q4	Drinking water facility in the campus
Q5	The infrastructure facility in Library
Q6	Washroom facility and Hygiene care in the campus
Q7	The infrastructure facility in Laboratories
Q8	The fitness care facilities in the college
Q9	The sports facilities in the college
Q10	Behavior of the Accounts office staff in the college
Q11	Behavior of the Administrative office staff in the college
Q12	Maintenance of discipline in the college campus area
Q13	Security Measures inside the college campus area
Q14	Maintenance of cleanliness in the college campus area
Q15	Behavior of the Library staff in the college
Q16	Maintenance of garden/plants in the college campus area
Q17	Implementation of rules and regulations during examinations
Q18	Facilities for extra-curricular activities in the college

The above graph depicts the Vital Few as per the 80/20 rule. There are 10 criteria which falls under the Vital Few and causes the 80% problems. The rest are the Trivial Many which causes the rest 20% problems. The above highlighted (in yellow) causes will be analyzed by each department through the 5 Why Quality Tool to find out



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the root cause of the problems and brainstorming session will be conducted on them. The Root Causes will be further analyzed to find out the possible solutions/workarounds and then the improvisation methods will be implemented upon them. Inputs of faculty will be incorporated through departmental meetings.